



COVID-19 HOUSERULES / MAY 2020

Check-in / Check-out:

- Use the offered gloves and disinfectant when entering the hotel
- Follow the indicated walking route to the reception desk
- We allow 1 person to sign up, fellow traveler(s) can wait outside
- Payment on arrival, only with pin or credit card

Hotelrooms:

Our rooms are thoroughly cleaned and disinfected according to strict hygiene regulations.

Public places:

a. Front office

The reception desk is equipped with 2 transparent partitions

b. Toilets ground floor

Not accesible (according to the Haaglanden Emergency Ordinance)

c. Elevator

- Maximum: 1 guest at a time (2 in case of cohabitation)
- Please use the staircase as much as possible

d. Staircase

- The handrails are frequently disinfected
- Please keep distance from your fellow guests

e. Restaurant

General

- Service employees wear gloves
- Spacious set-up tables and chairs guaranteed
- Service carried out at appropriate distance

Breakfast

- Breakfast items are packaged
- For coffee-/ tea machines follow the indicated walking routes

Dinner

Adjusted opening hours and menu Restaurant "Ambiance": 18h00 – 21h00

f. Bar/lounge

The bar will remain closed until further notice. Drinks can be ordered in the lounge between 16.00 and 21.00 hours.

We kindly ask you to follow the instructions of our service staff and wish you a pleasant stay at our hotel.